

Origin Maintenance

Origin and OriginPro 2021

| Type of Support | Description | With Maintenance | Without Maintenance |
|--------------------------|--|--|------------------------------|
| Installation & Licensing | Installation (Direct, Silent) | ✓ | ✓ |
| | Installation (MSI Installer, Template Installation) | ✓ | Fee may apply |
| | Registration | ✓ | ✓ |
| | Multi-user license usage reports | ✓ | Fee may apply |
| System Transfer | Transfer license by deactivation/activation (Concurrent Administrators: (report a licensed server no longer in use)) | Use product menu to transfer | Use product menu to transfer |
| | Transfer license when deactivation not available | ✓ System Transfer Form | View transfer policy |
| Ownership Transfer | Transfer user agreement to another user/organization | View transfer policy | View transfer policy |
| Product Support | Product support related to gui, graph templates and themes, creating user-defined fitting functions, analysis templates, automation of tasks | ✓ | Fee may apply |
| | Getting started with programming | We will study your requirements and offer free recommendation. Consulting available at discounted rates. | Consulting available. |

Benefits of Maintenance Service

- Free software upgrades:
Two major versions released each year
- Priority product and license support.
- Home use license:
For use only on a personal computer owned by authorized user. Included with individual user package.
- Transfer license to another computer from our website, even if your old computer is no longer available.
- Tools on our website for administrators to effectively manage and maintain group/network licenses.
- Access to beta version of upcoming releases.
- Discount on OriginLab certified training and consulting.